SUPERIOR COURT OF CALIFORNIA
COUNTY OF LOS ANGELES

News Release
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New Traffic Services Available through Superior Court of Los Angeles County's CourtHelp Application

Interactive Tool Now Allows Court Users to Look Up Traffic Citations, Make Payments and Complete Common Traffic Related Requests Online Via CourtHelp

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The Superior Court of Los Angeles County has expanded CourtHelp, the Court's interactive online support tool that provides tailored responses to court user questions, with new traffic services that will allow court users to look up traffic citations, make payments, and complete common traffic-related requests online from a simple, easy –to-use interface.

The expansion of traffic services to CourtHelp's self-service capabilities provides a convenient and accessible alternative to phone calls or in-person courthouse visits for routine traffic matters. Available at www.LACourt.ca.gov/help, CourtHelp's new traffic capabilities guide users through citation lookup, identify available options based on individual eligibility, and help users complete eligible traffic-related requests online.

WATCH: CourtHelp Traffic Expansion

"Available with around-the-clock convenience, CourtHelp's expanded traffic capabilities reflect the Court's enduring commitment to expanding public access to justice through technology and innovation," said Presiding Judge Sergio C. Tapia II. "By bringing personalized, conversational traffic services to CourtHelp, the Court is meeting people where they are and making it simpler than ever for court users to find the information they need, understand the options before them, and act on their cases with confidence and without delay."

CourtHelp's Expanded Traffic Features

Users may search for citations with CourtHelp using a driver's license number or citation number. First, users must type "traffic ticket" into CourtHelp and then enter their citation or driver's license number. If multiple citations are associated with a search, CourtHelp displays available citation details and allows users to select the citation they wish to manage. If a citation has not yet been filed with the Court, CourtHelp notifies the user and offers an option to receive notification once the citation becomes available.

Once a citation is located, users are presented with a menu of eligible actions that may include:

- **Pay and Close Ticket:** Pay a traffic ticket online before the due date.

- **Enroll in a Payment Plan:** Request monthly installment payments, including applicable terms and fees.
- **Submit a Payment for a Previously Approved Payment Plan:** Make installment payments to maintain compliance with an active payment plan.
- **Request Traffic School:** If eligible, enroll in a DMV licensed traffic school to prevent eligible violations from appearing on a driving record.
- **Make a Partial Payment:** Submit partial payment toward an eligible traffic fine balance.
- **Request Due Date Extension**: Request additional time to respond to a traffic citation.
- **Request Payment Extension:** Request additional time to pay a traffic fine.
- **Request Traffic School Extension**: Request additional time to complete traffic school requirements.
- **Request an Arraignment Hearing:** Reserve a court date for arraignment proceedings.

If certain options are unavailable, CourtHelp explains why a request may not qualify for that option and provides information about alternative actions that may be available.

“The expansion of CourtHelp into traffic services, one of the most common ways Angelenos interact with our Court, represents a significant enhancement to CourtHelp and mark another step in the Court's efforts to improve the public's digital experience,” said Executive Officer/Clerk of Court David W. Slayton. “By bringing traffic services into CourtHelp, we’re providing court users with a single, convenient and conversational destination to access information, complete transactions and resolve routine traffic matters online.”

The traffic services CourtHelp expansion is expected to launch on August 17, 2026.

The enhancement advances the Court’s 2025-2028 Strategic Plan by expanding access to justice, enhancing public service and supporting innovation in court operations through convenient online traffic services.

About CourtHelp

CourtHelp is the Court’s AI-driven virtual assistant that helps the public navigate key court services and access essential information. Through a conversational interface, CourtHelp assists users with common needs such as finding filing instructions, obtaining case information, and locating services throughout the Court.

Court users can also use CourtHelp to:

- Register for jury service, request a postponement or excuse, and transfer service locations.
- Receive directional assistance with locating courtrooms and clerk’s offices within courthouses.

CourtHelp demonstrates the Court’s commitment to using responsible technology to improve public service, streamline the user experience, and expand access to justice for all court users.

About the Superior Court of Los Angeles County

The largest trial court in the nation, the Superior Court of Los Angeles County serves a population of almost 10 million across 36 courthouses with a jurisdiction covering over 4,000 square miles that includes 88 cities, 140 unincorporated areas and dozens of law enforcement agencies. The Court is

steadfast in its mission to serve our community by providing equal access to justice through the fair, timely, and effective resolution of all cases.

For more information on the Court's current programs and services, follow the Court on X (@LASuperiorCourt), Instagram (@LASuperiorCourt), Threads (@LASuperiorCourt), or visit the Court's website, www.LACourt.ca.gov.